

Sleepace



Sleepace Warranty by Matsushita Greatwall Corporation

What is covered under this limited 1 year warranty?

This limited warranty is only valid in Singapore, and the Product is not eligible for any international warranty service. Warranty service may only be performed by a Matsushita Greatwall Corporation (“MGC”) authorised service centre.

The following is covered under the warranty:

1. Defects in material or workmanship will be removed free of charge within the warranty period.
2. Repairs under warranty do not extend the warranty period either for the unit or for the replacement parts

Sleepace warrants that a covered product is free from defects in material and workmanship, with the exception as stated below.

How long does the limited warranty coverage last?

This Limited Warranty lasts for 1 year from the date of purchase (the “**Warranty Period**”). A valid proof of purchase will be required to prove eligibility. MGC reserves the right to reject any warranty claim without any valid proof of purchase.

What is not covered under this Limited Warranty?

The following is excluded under the warranty:

1. All damage which has arisen due to improper treatment, e.g. non-observance of the user instructions.
2. All damage which is due to repairs or tampering by the customer or unauthorized third parties.
3. Damage which has arisen during transport from the manufacturer to the consumer or during transport to the service center.
4. Accessories which are subject to normal wear and tear (e.g. batteries etc.).

Liability for direct or indirect consequential losses caused by the unit are excluded even if the damage to the unit is accepted as a warranty claim

Matsushita Greatwall Corporation’s Commitment to Product Excellence

MGC will inspect the product to ascertain the nature of defects. During the Warranty Period, MGC will repair the product at no charge, using new or refurbished replacement parts or replace the product with a new or refurbished product at its discretion.

Any model that is no longer available shall be replaced by a model of an equivalent value and with such features as MGC deem appropriate in the circumstances. MGC reserves the right to charge the customer for freight forwarding charges and is not liable for losses or damage in transit.